

REF: BGL/598/2023-24 dated 11.12.2023

SUB: Hiring of Insurance Coverage – Assets & other allied Insurance Policies for various locations of M/s Bhagyanagar Gas Ltd.

REPLIES TO PRE-BID QUERIES & ADDENDUM

Sl.no.	Vol & Section	Page no	Clause /Description	Bidder Queries	BGL Remarks / Clarifications
1	Vol I of II, BEC	Page no. 12 of 123 Clause – C 1.2.2	Net Worth of the bidder must be positive as per the last audited financial statement.	Removal of Networth as criteria for participation in tender	Net Worth of the bidder must be positive as per the last audited financial statement - Deleted
2	General			Since there are claims reported YOY, we would require the loss details and post loss measures by client.	Pipeline was damaged while a contractor without checking dug up the site and accidentally damaged the gas pipe. This lead to a fire incident where two road pedestrians got hurt.
3	General			Additionally, if the claims are reported in SFSP policy, we require premium v/s claims details for last three years pertaining to SFSP policy in order to apply appropriate discount/ loading.	Claim is under CGL policy.
4	General			We've observed that the sum insured of SFSP has significantly increased compared to last year. Please clarify if additional piping network has been included this year or any other reason. If additional piping network is included, share complete pipe network details of each City.	New generic capex additions
5	General			Also, FLOP SI has increased 300% from expiry, please confirm reason 3 folds increase in SI.	Due to demand increase.
6	Vol II of II	Page No. 27 of 71	Multiple Locations	In page no 27, bulk SI is declared against Multiple Locations. We require location wise SI.	Not available

7	General			We've observed that the pipe line is separate for each locality/ group of societies. Kindly clarify how the main supply is done to these branch pipelines. If there is common pipeline laid throughout the each city, which supply gas to branch pipelines. Confirm against which entry is main pipeline SI declared in the document shared.	Kindly consider as per document shared.
8	General			Can we get excel sheets of all the annexures where location wise SI are declared.	Can be shared.
9	General			Estimated number of gas connection subscribers	Details can't be shared
10	General			Will the GAS pipeline above ground or Below the ground.	Along the roads the Gas pipelines are laid below ground . After entering the CNG/Mother stations the Pipeline is above ground.
11	General			Please provide details of the available systems/procedures to avoid linkage's of GAS	Daily Patrolling and round the clock emergency response teams are deployed.
12	General			Procedures as system available to avoid Rupture or damage to the under group pipes.	i) RCC , Pole markers are installed on the edge of the road to indicate the pipeline. ii) Patrollers are monitoring the pipeline route , to deter unauthorized digging or to avoid third-party damages. iii) The PE warning matt is installed above the pipeline with information of Gas Pipeline, caution etc.
13	General			Maintenance schedule	Will be provided to the successful bidder if required.
14	General			Safety measures at the customer location to avoid GAS location.	General safety measures/guidelines are explained to the customers.

15	General			Cylinder Storage, Transportation and Details of refilling stations & Safety measures followed at location.	<p>Periodical inspection of cascades is being done for leakages in SS tubings.</p> <p>The Cylinders are fitted with disc rupture disks to protect from excessive pressure.</p> <p>Details of refilling stations & Safety measures followed at location</p> <ol style="list-style-type: none"> 1. BGL, Mother station, shamirpet 2. TS civil supplies corporation, hafeezpet 3. Onus petro services, Alwyn X-roads 4. TSRTC depot, Medchal <p>Safety measure followed at locations: As per PESO norms safety is being followed at all locations.</p>
16	General			Detailed note on claim incidents for past 3 years	NIL claims
17	General			Inputs on Improvements in coverage requested compared to expiring for all policies	Kindly quote as per RFP
18	General			Kindly share expiring policy premium and insurer	Details can't be shared
19	Vol II of II			Policy 6 - Provide description of stocks and bifurcation of sum insured which is kept in open and closed . Also confirm risk locations.	<p>Please refer to page 40 of 71: Storage Location and Inventory Insurance.</p> <p>Risk Locations:</p> <p>Hyderabad – Pudur near BGL Mother Station, Shamirpet</p> <p>Vijayawada – Kondapalli</p> <p>Kakinada – Peddapuram</p>
20	Vol II of II	Schedule of Rates		Kindly share word document of schedule of rates (pages 14 to 30)	Schedule of Rates can't be shared in word document

21	General			Kindly confirm cause of loss and post loss measures taken	CGL claim under this year policy. Pipeline was damaged while a contractor without checking dug up the site and accidentally damaged the gas pipe. This lead to a fire incident where two road pedestrians got hurt.
22	Vol I of II	Page 3 of 123	Bid Security Details	Request waiver of bid security amount of Rs. 2,56,036. As per General Insurance Council, EMD / Security deposit requirements are waived off for Insurance companies. This notification is attached FYR. Request assistance in waiving off this requirement.	Bid Security Amount : Rs. 2,56,036/- (Rupees Two Lakh Fifty Six Thousand and Thirty Six Only) - Deleted
23	General			Details of expiring policy claim as per Scope of work	The last year burglary claim was closed since it fell under an exclusion and for the current year it's a CGL claim. Pipeline was damaged while a contractor without checking dug up the site and accidentally damaged the gas pipe. This lead to a fire incident where two road pedestrians got hurt
24	General			What is tariff occupancy for Policy no 2, Policy no 3 and Policy no 6	Kindly consider and quote as per RFP details in the Vol 2 document.
25	Vol II of II			Provide location address detail for policy no 4 (FLOP)	As per the RFP we need cover for all CNG and pipeline locations.
26	General			Premium details for the past 3 years (Net premium).	Details can't be provided
27	General			Post loss measures taken by the client (if applicable).	NA
28	General			Nature and Cause of loss detail	Pipeline was damaged while a contractor without checking dug up the site and accidentally damaged the gas pipe. This lead to a fire incident where two road pedestrians got hurt.
29	General			Arrange for all the proposed sum insured details in excel format.	Shared in SOR. Please check

30	General			Claims history for past 3 years with nature and quantum of loss.	NIL claims
31	General			PBL and PSL details	As per RFP details in tender
32	General			Premium and annual turnover for past 3 years.	Details can't be shared
33	Vol II of II	Page 38 of 71		On page number 38 they have given table where they mentioned 3 specified location this is intentional storage of or storage which falls under ordinary course of transit Kindly confirm	Intentional Storage
34	General			Claims experience for past 3 years –	Only one claim under current year policy.