



Bhagyanagar Gas
Limited

**Hiring of Laptops, Desktops, Printers, TV's and Mobiles on
Rental Basis for BGL Locations**

Bid Document No. BGL/535/2021-22

Volume
II of II



BHAGYANAGAR GAS LIMITED

(A JOINT VENTURE OF HPCL & GAIL)

BID DOCUMENT FOR

**Hiring of Laptops, Desktops, Printers, TV's and Mobiles
on rental basis for all BGL Locations for a period
of 36 months.**

**UNDER OPEN DOMESTIC
COMPETITIVE BIDDING**

Bid Document No.: BGL/535/2021-22

VOLUME-II of II



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Volume
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SECTION – 7
TECHNICAL SPECIFICATIONS

Technical Specifications

Project : HIRING OF LAPTOPS, DESKTOPS, PRINTERS,
TVS AND MOBILES ON RENTAL BASIS FOR
ALL BGL LOCATIONS FOR THE PERIOD OF
36 MONTHS

Client : M/s Bhagyanagar Gas Limited

Tender No. : **BGL/535/2021-22**

1. Minimum Configuration of GROUP 1 (a) (Laptop i7):

S.No	Configuration of i7 Laptop Set	
1	Make	Dell Latitude / HP Equivalent Models
2	Model	Only Business/Rouged Models
3	Processor	11th Generation Intel® Core™ i7-11th Gen (4 Core, 8M cache, base 2.4GHz, up to 4.2GHz, Intel® Turbo Boost Technology) / Higher
4	Ram	8 GB (1X8 GB) DDR4 Ram Expandable up to 32 GB, Min 2 Slots / Higher
5	HDD	1 TB SSD
6	Display	14 Inch FHD (1920 x 1080) Anti-glare LED
7	Battery	3 Cell - Min 7 Hrs Battery Backup / Higher
8	Wireless	Intel Dual Band Wi-Fi 6 AX201 2x2 802.11ax 160MHz + Bluetooth 5.1 / Higher
9	Graphics	Intel Integrated Graphics / Higher
10	Ports	Minimum Ports: 1 RJ-45 port with speed up to 1000 Mbps, 1 USB 2.0 port, 2 USB 3.2 Gen 1 port, 1 HDMI 1.4, 1 Universal Audio Jack
11	Web Camera	Integrated HD Camera with integrated Mic/array headphone and 2 integrated speakers / Higher
12	Keyboard	spill resistant Backlit with Multi touch Touchpad and Wireless Mouse
13	DVD Writer Drive	Not Applicable
14	Carrying Case	Yes
15	Regulatory and Environmental Compliance	Energy Star Certified
16	Operating System	Pre-Installed Windows 10 / 11 Pro, 64 Bit with Licence
17	Microsoft Office	Pre-Installed Microsoft 365 Business Standard with Licence
18	Antivirus	Not Applicable
19	Preloaded Applications	Win 10/11 Pro (Licenced), Office 365 Business Standard (Licenced), Adobe Reader, Any desk, Win Rar, Google Chrome any other if Required.
Location wise Tentative Quantity	Hyderabad	8
	Vijayawada	1
	Kakinada	1

2. Minimum Configuration of GROUP 1 (b) (Laptop i5):

S.No	Configuration of i5 Laptop Set	
1	Make	Dell Latitude / HP Equivalent Models
2	Model	Only Business/Rouged Models
3	Processor	11th Generation Intel® Core™ i5-11th Gen (4 Core, 8M cache, base 2.4GHz, up to 4.2GHz, Intel® Turbo Boost Technology) / Higher
4	Ram	8 GB (1X8 GB) DDR4 Ram, Expandable up to 32 GB, Min 2 Slots / Higher
5	HDD	1 TB SSD
6	Display	14 Inch FHD (1920 x 1080) Anti-glare LED
7	Battery	3 Cell - Min 7 Hrs Battery Backup / Higher
8	Wireless	Intel Dual Band Wi-Fi 6 AX201 2x2 802.11ax 160MHz + Bluetooth 5.1 / Higher
9	Graphics	Intel Integrated Graphics / Higher
10	Ports	Minimum Ports: 1 RJ-45 port with speed up to 1000 Mbps, 1 USB 2.0 port, 2 USB 3.2 Gen 1 port, 1 HDMI 1.4, 1 Universal Audio Jack
11	Web Camera	Integrated HD Camera with integrated Mic/array headphone and 2 integrated speakers / Higher
12	Keyboard	Spill resistant Backlit with Multi touch Touchpad and Wireless Mouse
13	DVD Writer Drive	Not Applicable
14	Carrying Case	Yes
15	Regulatory and Environmental Compliance	Energy Star Certified
16	Operating System	Pre-Installed Windows 10 / 11 Pro, 64 Bit with Licence
17	Microsoft Office	Pre-Installed Microsoft 365 Business Standard with Licence
18	Antivirus	Not Applicable
19	Preloaded Applications	Win 10/11 Pro (Licenced), Office 365 Business Standard (Licenced), Adobe Reader, Anydesk, Win Rar, Google Chrome any other if Required.
Location wise Tentative Quantity	Hyderabad	8
	Vijayawada	3
	Kakinada	3

3. Minimum Configuration of GROUP 1 (c) (Desktop i7 Set):

S.No	Configuration of i7 Desktop Set	
1	Make	Dell OptiPlex / HP Equivalent Models
2	Model	Only Business / Rugged Models
3	Processor	Intel® Core™ i7-11th Gen (4 Core, 8M cache, base 2.4GHz, up to 4.2GHz, Intel® Turbo Boost Technology) / Higher
4	Ram	8 GB (1X8 GB) DDR4 Ram Expandable up to 32 GB, Min 2 Slots / Higher
5	HDD	1 TB SSD
6	Monitor	21 Inch Anti-glare LED FHD (1920 x 1080) with HDMI and VGA Port / Higher
7	Wireless	Inbuilt / Additional WIFI adapter and inbuilt Bluetooth
8	Graphics	Intel Integrated Graphics / Higher
9	Ports	Minimum Ports: 1 RJ-45 port with speed up to 1000 Mbps, 1 USB 2.0 port, 2 USB 3.2 Gen 1 port, 1 HDMI 1.4, 1 Universal Audio Jack Including MIC), 1 VGA Port
10	Web Camera	HD Web Camera with integrated Mic/array headphone and Inbuilt integrated speakers (Audio Jack should work as for both Audio and Mic) / Higher
11	Keyboard & Mouse	Branded Wired Keyboard and Mouse Combo - DELL
12	DVD Writer Drive	Required
13	Regulatory and Environmental Compliance	Energy Star Certified
14	Operating System	Pre-Installed Windows 10 / 11 Pro, 64 Bit with Licence
15	Microsoft Office	Pre-Installed Microsoft 365 Business Standard with Licence
16	Antivirus	Not Applicable
17	Preloaded Applications	Win 10/11 Pro (Licenced), Office 365 Business Standard (Licenced), Adobe Reader, Any desk, Win Rar, Google Chrome any other if Required.
Location wise Tentative Quantity	Hyderabad	3
	Vijayawada	1
	Kakinada	3

4. Minimum Configuration of GROUP 1 (d) (Desktop i5 Set):

S.No	Configuration of i5 Desktop Set	
1	Make	Dell OptiPlex / HP Equivalent Models
2	Model	Only Business/Rouged Model
3	Processor	Intel® Core™ i5-11th Gen (4 Core, 8M cache, base 2.4GHz, up to 4.2GHz, Intel® Turbo Boost Technology) / Higher
4	Ram	8 GB (1X8 GB) DDR4 Ram Expandable up to 32 GB, Min 2 Slots / Higher
5	HDD	1 TB SSD
6	Monitor	21 Inch Anti-glare LED FHD (1920 x 1080) with HDMI and VGA Port / Higher
7	Wireless	Inbuilt / Additional WIFI adapter and Inbuilt Bluetooth
8	Graphics	Intel Integrated Graphics / Higher
9	Ports	Minimum Ports: 1 RJ-45 port with speed up to 1000 Mbps, 1 USB 2.0 port, 2 USB 3.2 Gen 1 port, 1 HDMI 1.4, 1 Universal Audio Jack Including MIC, 1 VGA Port
10	Web Camera	HD Web Camera with integrated Mic/array headphone and Inbuilt integrated speakers (Audio Jack should work as for both Audio and Mic) / Higher
11	Keyboard & Mouse	Branded Wired Keyboard and Mouse Combo-Dell
12	DVD Writer Drive	Required
13	Regulatory and Environmental Compliance	Energy Star Certified
14	Operating System	Pre-Installed Windows 10 / 11 Pro, 64 Bit
15	Microsoft Office	Pre-Installed Microsoft 365 Business Standard with Licence
16	Antivirus	Not Applicable
17	Preloaded Applications	Win 10/11 Pro (Licenced), Office 365 Business Standard (Licenced), Adobe Reader, Anydesk, Win Rar, Google Chrome any other if Required.
Location wise Tentative Quantity	Hyderabad	3
	Vijayawada	4
	Kakinada	5

5. Minimum Configuration of GROUP 2 (Printers):

5.1 Minimum Configuration of GROUP 2 (a) (Multi-functional Ink Tank Colour Printers):

S.No	Item Description on rental basis		Location	Tentative Quantity
1	Make	HP / CANON / EPSON / KYOCERA	Hyderabad	5
	Printer Type	Multifunctional Ink Tank Printer - Colour		
	Refilling Type	INK Bottle		
	Connectivity	USB, WIFI/Wireless, LAN, Optional Bluetooth		
	Features	A4, Legal, Print, Colour Scan, Copy, Duplex Printing, Duplex Scanning, Flatbed, ADF, 30 PPM / Higher, built-in WiFi 802.11b/g/n, ePrint, Apple AirPrintTM, Wireless direct printing.		
	Minimum No of Free A4 Black & White Pages	500 per Month / Higher		
	Minimum No of Free A4 colour Pages	150 per Month / Higher		

5.2 Minimum Configuration of GROUP 2 (b) (Multi-functional Laser Black & White Printers):

S.No	Item Description		Location	Tentative Quantity
1	Make	HP / CANON / EPSON / KYOCERA	Kakinada	2
	Printer Type	Multifunctional Laser Printer - Black & White		
	Refilling Type	Toner Cartridge		
	Connectivity	USB, LAN, WIFI		
	Features	A4, Legal, Print, Colour Scan, Copy, Duplex Printing, Duplex Scanning, Flatbed, ADF, 30 PPM / Higher, built-in WiFi 802.11b/g/n.		
	Minimum No of Free A4 Black & White Pages	1000 per Month / Higher		

5.3 Minimum Configuration of GROUP 2 (c) (Multi-functional Printer A3 Colour):

S.No	Item Description		Location	Tentative Quantity
1	Make	HP / CANON / EPSON / KYOCERA	Hyderabad	1
	Printer Type	Multifunction Printer - A4, A3 - Colour		
	Connectivity	LAN, USB (Networking Printer)		
	Features	ADF and Trolley Print Scan Copy @22 PPM A4 & A3 Printing Duplex Printing/Mobile Printing Scan to Email/FTP/Box/PC/Network TWAIN/Server/USB/Web Service(WSD-Scan) Paper to be use 75 GSM		
	Minimum No of Free A4/A3 Black & White Pages	10000 per Month / Higher		
	Minimum No of Free A4 Colour Pages	300 per Month / Higher		
	Minimum No of Free A3 Colour Pages	100 per Month / Higher		

6. Minimum Configuration of GROUP 3 (a) (Television):

TELEVISION MINIMUM SPECIFICATIONS				
S.No	Item Description		Location	Tentative Quantity
1	BRAND	SONY KD-75X80J	HYDERABAD	2
2	SCREEN SIZE	75 Inch, Measured Diagonally		
3	SCREEN TYPE	LED / Higher		
4	RESOLUTION	4K Ultra HD (3840 X 2160) / Higher		
5	FEATURES	SMART TV, WIFI, BLUETOOTH, DOLBY ATMOS SUPPORT, VOICE SEARCH/BUILT IN MIC, GOOGLE ASSISTANCE, ALEXA Support, Chromecast Built in, Apple Airplay, Google Play Store		
6	PORTS	RJ45 PORT, MIN 4 HDMI PORTS, MIN 2 USB PORTS, DIGITAL AUDIO & VIDEO PORTS		
7	STORAGE	Min 16 GB or Higher		
8	SOUND OUTPUT	MIN 20 W / HIGHER		
9	Accessories	All Required accessories need to supply for TV Installation including Movable Wall Mount		

7. Minimum Configuration of GROUP 4 (a) (Samsung Mobiles):

SAMSUNG MOBILES MINIMUM SPECIFICATIONS		
S.No	Item Description	
1	Brand / Model	SAMSUNG M32 5G
2	In The Box	Handset, Adaptor, Charging Cable, Sim Ejector Pin, User Manual
3	Internal Storage	128 GB
4	RAM	6 GB
Location wise Tentative Quantity	Hyderabad	31
	Vijayawada	7
	Kakinada	3
(Colour will be decide at the time of Order)		

8. Minimum Configuration of GROUP 4 (b) (Apple Mobiles):

APPLE MOBILES SPECIFICATIONS			
S.No	Item Description	Location	Tentative Quantity
1	Apple Mobile - iPhone 13 Pro with 128 GB Handset, Adaptor, Charging Cable, Sim Ejector Pin, User Manual (Colour will be decide at the time of Order)	Hyderabad	2

9. Minimum Configuration of GROUP 4 (c) (OnePlus Mobiles):

ONEPLUS MOBILES SPECIFICATIONS			
S.No	Item Description	Location	Tentative Quantity
1	One Plus 9R 5G with 8GB Ram, 128 GB Storage Handset, Adaptor, Charging Cable, Sim Ejector Pin, User Manual (Colour will be decide at the time of Order)	Hyderabad	13
		Vijayawada	1
		Kakinada	2



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SECTION – 8
SPECIAL CONDITIONS OF CONTRACT
&
SCOPE OF SERVICES

SPECIAL CONDITIONS OF CONTRACT (SCC)

GENERAL

- 1.1 Special Conditions of Contract shall be read in Conjunction with the General Conditions of Contract, Specification of work, Drawing and any other documents forming part of this Contract wherever the context so requires.
- 1.2 Notwithstanding the sub-division of the documents into these separate sections and volumes every part of each shall be deemed to be supplementary to and complementary of every other part and shall be read with in the Contract so far as it may be practicable to do so.
- 1.3 Where any portion of the General Conditions of Contract is repugnant to or at variance with any provisions of the Special Conditions of Contract, unless a different intention appears, the provisions of the Special Conditions of Contract shall be deemed to over-ride the provisions of the General Conditions of Contract and shall be the extent of such repugnancy, or variations, prevail.
- 1.4 Wherever it is mentioned in the specification that the Contractor shall perform certain work or provide certain facilities, it is understood that the Contractor shall do so at his cost and the **Value of Contract** shall be deemed to have included cost of such performance and provisions, so mentioned.
- 1.5 The materials, design, and workmanship shall satisfy the relevant Indian Standard, the Job Specifications contained herein and Codes referred to where the job specification stipulate requirements in addition to those contained in the standard codes and specifications, these additional requirements shall also be satisfied.
- 1.6 In case of an irreconcilable conflict between Indian or other applicable standards, General Conditions of Contract, Special Conditions of Contract, Specification, Drawings or Schedule of Rates, the following shall prevail to the extent of such irreconcilable conflict in order of precedence:
 - i) Letter of Acceptance/ FOI along with Statement of Agreed Variations.
 - ii) Schedule of Rates as enclosures to Letter of Acceptance
 - iii) Special Conditions of Contract
 - iv) Drawings
 - v) Technical/ Material Specifications
 - vi) Instruction to Bidder
 - vii) General Conditions of Contract
 - viii) Indian Standards
 - ix) Other applicable standards
- 1.7 It will be the Contractor's responsibility to bring to the notice of Engineer-in-charge any irreconcilable conflict in the contract documents before starting the work(s) or making the supply with reference which the conflict exists.
- 1.8 In the absence of any Specifications covering any material, design of work(s) the same shall be performed/ supplies/ executed in accordance with Standard Engineering Practice as per the instructions/ directions of the Engineer-in-charge, which will be binding on the Contractor.

- 1.9 Bidder should have direct support centres at or near Hyderabad, Secunderabad. In case of support through service partner's details of customers supported by the service partners to be attached.

- 1.10 **Bidder should have Office Location/Service Agency/Service Agent in Hyderabad / Secunderabad, Vijayawada, Kakinada.**

2.0 SCOPE OF SERVICE / WORK:

The Scope of Service shall be as set out at Technical Specifications, Data given in Volume-II of tender document and supplemented by all stipulation in the total tender document.

Seller's scope shall include (a) Supply the items as per Material Requisition & technical specifications, (b) obtaining Owner's approval; (c) arranging Inspection and Testing certification; (d) obtaining dispatch clearance; (e) Packing; (f) Loading on truck/trailer and Unloading of items at Project site; (g) providing all related services as detailed in the technical specification.

1. Supply of laptops, Desktops, Printers, Mobile phones, televisions and other peripherals: The vendor has to supply the Desktops and other peripherals on rental basis at the sites / offices mentioned in the tender document as per the instructions of Engineer in charge (EIC).
2. **Supply of consumables:** The vendor has to supply the required consumables (Laptop & Desktop Peripherals, Printers Peripherals like toner, cartridges, cables, connectors, special brackets, mouse, etc.,) from time to time as per requirement. The vendor should maintain a par stock of the consumables and replace the same as and when required.
3. **Ensure working condition:** The vendor must ensure that all the Desktops and other peripherals provided on rentals must be in working condition at all times.
4. Maintenance of Desktops and other peripherals: The vendor has to maintain all the Desktops and other peripherals supplied. All calls for faults and repairs of the Printers have to be attended and resolved immediately as per uptime requirements mentioned in the tender document.
5. **Onsite Technical Support:** Onsite Technical Support must be provided. Technical support has to be provided 24X7 at Hyderabad, Kakinada, Vijayawada locations including the festivals / Holidays, etc
6. **Replacement of Parts:** The vendor has to ensure rectification of the faulty Desktop, Printers, Ups and other peripherals or providing replacement for the same as per uptime requirements mentioned in the tender document. Any other parts required for business requirement shall be arranged by the vendor as per the instructions of EIC.
7. Installation of laptops, Desktops , printers, mobile phones , televisions and other peripherals: The vendor has to deliver the Desktops and other peripherals at the address mentioned in the tender document and ensure installation of the same along with related drivers, softwares, etc.
8. The Vendor is Responsible for any Hardware Failure & Operating System Failure of rented Items.
9. The Vendor is Responsible for data recovery in case of any Hardware Failure or Operating System Failure of rented Items.
10. All the items supplying by vendor should be New Only. Refurbished items are not accepted.
11. Vendor is responsible for Pre-Installed Windows 10/11 Pro and Microsoft Business Standard 365 Licensing while in rental period. Only Business editions/versions allowed.

12. Vendor is responsible for delivering the Hiring items in all BGL Office Locations (Hyderabad HO, Quthbullapur, Vijayawada, Kakinada). No extra payment shall be made for the transportation and deemed to be included in the quoted price.
13. Vendor is responsible to attend the raised call log in all the supplied locations. No additional charges applicable.
14. In case of any additional items mentioned in SOR need to acquire while contract period, the item need to be supplied by the vendor with the same price as per Work Order.
15. BGL will have authority to install its own Antivirus and any other required software's to cater the business requirement.
16. All the supplied items need to be commissioned in presence of BGL Officials and clearance need to be taken from OIC within One Month from the date of Installation or Commissioned.
17. All the Laptop Set, Desktop Set, Printers, Mobiles and others should be under Physical Damage Warranty and Theft Protection as well. Necessary insurance is also under the scope of supplier.
18. In case of any call logged regarding rented Items, vendor should close the call log within 2 to 4 hours' through physically or remotely. Other than this if any major issue vendor need to take the approval from respective Officer in Charge.
19. In case of any regular issues occurs with any rented item, Replacement (New Sealed Item Only) need to be done with in 48 Hrs. by vendor. **(Refer Penalty Clause)**
20. In case of any spare parts failure vendor need to be replaced with in 4-6 Hrs. No additional charges applicable. **(Refer Penalty Clause)**
21. Vendor Should have Office Locations / Service agencies / Service Agent in Hyderabad/Secunderabad, Vijayawada, Kakinada Locations.
22. BGL have authority to return/Cancel the 10 % Hired Items while in Contract Period.
23. If BGL is not satisfied with vendor, BGL have authority to Cancel the Contract with one-month prior notice.
24. Vendor is responsible for All the printer's configuration and network sharing, refilling, Service Maintenance, Parts Replacement, Consumables. Excluding Paper, it will provide by BGL itself.
25. Vendor is responsible for Televisions configuration and Service Maintenance, Parts Replacement, Consumables in BGL locations as specified with suitable movable stand.
26. Vendor is responsible for Mobile Service Maintenance, Parts Replacement, Consumables, Transparent Back Cover, Full Tempered Glass in BGL locations.
27. In case the system cannot be repaired within the office premises and is required to be taken to the successful bidder's workshop all cost will be bear by the successful Bidder.
28. The quantities mentioned in the tender document are only indicative and may vary significantly at the time of final order placed.
29. Hardware and operating system support (OS support limited to re installation) will be provided by the successful bidder
30. If stand-by arrangement will be at their facility required than it will be provided by the successful Bidder without any cost with in the stipulated time mentioned in the tender document without causing inconvenience.
31. Bidder should provide the city wise support matrix along with their designation and contact details.

2.1 PENALTY CLAUSE:

- A.** If Service time exceeds beyond 4 Hours 5% of Penalty for every 4 hours will be charged on the Monthly Rental.
- B.** For Replacing any Item Vendor need to Inform and take the approval from Officer in charge. Maximum time for Replacing Item is 48 Hrs. If Fails **Rs.200/- per Day** will be charged as Penalty.
- C.** For Replacing any Defected Spare Parts/Consumables Vendor need to Inform and take the approval from Officer in charge. Maximum time for Replacing Spare Parts is 12 Hrs. If Fails **Rs.100/- per Day** will be charged as Penalty.
- D.** Penalty will be calculated and deducted from Monthly Invoice.
- E.** The vendor/supplier shall responsible for the Warranty/Guarantee for the supplied items/consumables, Hardware and Software of the Items in the contract period. All the Items mentioned in SOR should come under Accidental Damage Protection, Theft Protection, Data Protection/Recovery till contract period.
- F.** In any case the Maximum Penalty would be applicable 50% on monthly net invoicing of each item.

2.2 Hardware & Software Installation and Network Configuration

The vendor is responsible for all unpacking, assemblies, wiring, installations, and connecting to output power supplies. The vendor will test all hardware operations and accomplish all adjustments necessary for successful and continuous operation of the Laptops and Software at all installation locations. The vendor will test the software and accomplish all adjustments necessary for successful and continuous operation of the Software at installation site and configuring the network for the computers installed at each location.

2.3 Incidental services

1. The Vendor may be required to provide any or all the following services, including additional services:
 - a. Performance or supervision or maintenance and/or repair of the supplied goods and services, for a period of time agreed by the parties, provided that this service shall not relieve the Vendor of any warranty obligations under this Contract, and
 - b. Training of BGL and/or its user organization personnel, at the Vendor's site and / or on-site, in assembly, start-up, operation, maintenance and/or repair of the supplied goods and services.

2.4 Maintenance services

1. Free maintenance services including spares and consumables shall be provided by the vendor during the period of contract in all BGL Locations.
2. The maximum response time for maintenance complaint from any of the destination (i.e. time required for supplier's maintenance engineers to report to the installations after a request CALL/MAIL is made or letter is written) shall not exceed 04-06 hours. If failed Penalty Clause will be applicable.
3. The vendor will accomplish preventive and breakdown maintenance activities to ensure that all hardware, and firmware execute without defect or interruption for at least required up time.

2.5 Training:

For each hardware and software component installed, the Vendor may be required to train the designated BGL and user Department personnel to enable them to effectively operate the total system. The training, if required, shall be given, as specified in the SCC at the locations specified. The training schedule will be agreed to by both parties during the performance of the Contract.

2.6 Manuals & Software's

1. Before the goods and services are taken over by the user, the Vendor shall supply operation and maintenance manuals.
2. The Vendor shall provide complete technical documentation of hardware, firmware, all subsystems, operating systems, compiler, system software and the other software.
3. The manuals wherever applicable shall be in English or Telugu.
4. Unless and otherwise agreed, the goods and services shall not be considered to be completed for the purpose of taking over until such manuals have been supplied to the user.

2.7 Site Preparation and Installation:

The Vendor is solely responsible for the installation sites except where it is specifically required under bid document. The bidder will designate to perform a site inspection to verify the appropriateness of the sites before the installation of every hardware related item.

- 2.8** The Offered Laptop Set, Desktop Set, TV's, Mobiles and others shall be Robust and of Industrial Grade. Bidder to submit the data- sheet and technical literature of the offered product.

3.0 CONTRACT PRICE

Contract Price for the scope of Supply enumerated above as indicated in the Schedule of Rates (SOR) is for delivery of material in full & good condition at BGL, Locations. Contract Price also includes all charges towards packing & forwarding, Excise Duty, VAT/CST on finished material, and freight including door delivery charges and insurance including service tax, if any.

Contract Price shall remain firm and binding till completion of supply and shall not be subject to any variation whatsoever on any account, excepting statutory variation in taxes & duties. The statutory variation in taxes & duties beyond contractual delivery period shall be to bidders account.

4.0 DIVISION OF ORDER

BGL reserves the right to divide the quantity as mentioned in Evaluation & Ordering criteria in BEC of Vol I of II.

5.0 QUALITY ASSURANCE/QUALITY CONTROL:

- 5.1** The Contractor shall "prepare a detailed quality assurance plan for the execution of Contract for various facilities, which will be mutually discussed and agreed to.

5.2 The Contractor shall establish document and maintain an effective quality assurance system outlined in recognized codes.

5.3 The Contractor while agreeing to a quality assurance plan shall mark the stages where they would like to witness the tests; review any or all stages of work at shop/site as deemed necessary for quality assurance.

6.0 QUANTITY VARIATION

The tendered quantity may vary depending upon the project requirement. BGL reserves the right to decrease/ increase the quantity depending upon its requirement.

7.0 DISPATCH INSTRUCTIONS & PACKING

7.1 Contractor shall obtain dispatch clearance from the BGL prior to each dispatch.

7.2 Copy of Inspection Release Certificate, Dispatch Clearance and statement showing the name of the Vessel/Trailers description and weight of material and shipping marks etc. to be submitted along with the documents.

7.3 Order quantities shall be delivered in a staggered manner in different lots as per instructions of EIC.

7.4 Packing

1. The vendor shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperature, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
2. The packing, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the BGL.

8.0 REJECTION

8.1 BGL has the right to reject the goods on receipt at site during final inspection though the goods have already been inspected and cleared at testing stage by the BGL inspector. However, such rejection should be strictly within the contractual terms & conditions and no new condition should be adopted while rejecting the goods during final inspection.

8.2 Supplier shall be responsible and liable for immediate replacement of such material with acceptable material at no extra cost or impact on the delivery schedule to EMPLOYER

9.0 TERMS OF PAYMENTS

9.1 The vendor should submit the bills to the **EIC** at office that have issued the relative Word Order. The payments will be processed and Payment will be made through Cheque/NEFT.

- 9.2 Rental will be paid at the End of the Month based on Invoice Raised after successful completion of Installation / Commissioning.

DOCUMENTS TO BE ENCLOSED: Invoice(s) reflecting taxes and duties, delivery challan duly acknowledged by the consignee, packing slip, Installation Report covering all the items supplied and duly signed by the department evidencing satisfactory installation of the items supplied etc., **all in duplicate**. The Invoice and Delivery Challans should indicate the Part Numbers of the various original components of OEM. A copy of the relative Work Order should also to be submitted along with your claim. Any change in the parts/part numbers other than those quoted in the tender is not acceptable and may lead to cancellation of order.

10.0 FREIGHT CHARGES:

Vendor shall bear Freight Charges from his stores to all BGL locations.

11.0 COMPENSATION FOR DELAY (PRICE REDUCTION /LIQUIDATED DAMAGES)

In case of delay in delivery of materials beyond contractually agreed delivery schedule, price reduction schedule will be applicable @0.5% of material value for the unsupplied portion per week of delay or part thereof, subject to ceiling of 5% (FIVE PERCENT) of the total order value. For details, please refer relevant clause of GCC-Goods. The value referred in PRS clause is excluding taxes & duties.

12.0 PERFORMANCE BANK GUARANTEE SECURITY DEPOSIT:

Bidder will provide Performance Guarantee @ 3 % of annualized order value within 30 days of receipt of Fax of Acceptance (FOA) / Work Order (WO) from the Owner. The contract performance bank guarantee shall be valid 03(three) months beyond the expiry of Warrantee/Guarantee period. The Performance Guarantee shall be in form of either Demand Draft or Banker's Cheque or irrevocable Bank Guarantee and shall be in the currency of Contract (issued by any Indian Scheduled bank or a branch of an International Bank situated in India and registered with Reserve Bank of India as Scheduled Foreign Bank).

However, in case of Bank Guarantee from banks other than the Nationalized Indian bank, the bank must be a commercial bank having net worth in excess of Rs. 100 Crores or equivalent US Dollars and a **declaration** to this effect should be made by such commercial bank either in the bank guarantee itself or separately on its letterhead.

Performance Guarantee for 3 % of annualized order value shall be excluding taxes & duties.

BGL shall not be liable to pay any bank charges, commission or interest on the same. Failure of the successful bidder to comply with the requirement of this clause shall constitute a breach of contract, cause for annulment of the award, forfeiture of the bid security and any such remedy the Owner may take under the Contract pursuant to GCC-Goods.

There is no exemption to MSEs including SSI units from submission of Security Deposit/ Contract Performance Bank Guarantee (CPBG).

13.0 REPEAT ORDER

BGL reserves the right to place a repeat order within Six (06) months from date of Work order for upto 50% of order quantities on same rate, terms and conditions.

14.0 DELIVERY

The delivery of the items location wise is as per the Material Requisition.

The vendor shall deliver, along with the Equipment, a complete set of systems documentation and software manual. In the case of critical internal components like Hard disks, Mother Boards, Controller Cards, DVD Writer drives etc., the manufacturer's literature/product system documentation describing the model/make and functionalities, features etc., shall also be supplied along with equipment.

No extra payment shall be made for the transportation and deemed to be included in the quoted price.

Bidder to deliver the materials at all locations as per the quantity estimated.

15.0 DELIVERY SCHEDULE

Delivery of the total order quantity from the date of placing the Work order and as per Section -10 (Time Schedule)

Delivery Location Wise						
GROUPS	S.No	SOR ITEMS	HYDERABAD	VIJAYAWADA	KAKINADA	TOTAL
GROUP 1	GROUP 1 (a)	LAPTOPS (i7) Set	8	1	1	10
	GROUP 1 (b)	LAPTOPS (i5) Set	8	3	3	14
	GROUP 1 (c)	DESKTOPS (i7) Set	3	1	3	7
	GROUP 1 (d)	DESKTOPS (i5) Set	3	4	5	12
GROUP 2	GROUP 2 (a)	Multifunctional Ink Tank Printer Colour	5	0	0	5
	GROUP 2 (b)	Multifunctional Laser Printer Black & White	0	0	2	2
	GROUP 2 (c)	Multifunctional Network Printer - A3 Colour	1	0	0	1
GROUP 3	GROUP 3 (a)	TELEVISIONS	2	0	0	2
GROUP 4	GROUP 4 (a)	SAMSUNG M32 5G MOBILES	31	7	3	41
	GROUP 4 (b)	IPHONES	2	0	0	2
	GROUP 4 (c)	ONEPLUS 9R 5G MOBILES	13	1	2	16
Total Number of Items Quantity						112

16.0 EXTENSION OF CONTRACT:

Upon Satisfactory performance, BGL reserves the right to extend the contract for the period of 01 Year with the same terms and conditions of the Work Order.

17.0 VALIDITY OF QUOTED RATES:

- 17.1 The rates should not be subject to any escalation in prices of components, basic material, exchange rate, taxes, duties, railway/freight and the like, labour rates, Octroi etc.
- 17.2 The rate should be firm for a period of Three months from the date of submission of bids
- 17.3 Transport of the goods to the project site(s) and inland transit insurance shall be arranged by the vendor at his cost.

18.0 WARRANTY :

- 18.1 The vendor/supplier shall responsible for all the Hardware and Software of the Items in the contract period. All the Items mentioned in SOR should come under Accidental Damage Protection, Theft Protection, Data Protection/Recovery till contract period.
- 18.2 **On-site Repair and Maintenance Services:** The Supplier shall (with all reasonable speed or within the period) arrange for services of qualified service engineers having sufficient knowledge of both hardware and software, acceptable to BGL at the time of installation and during warranty period for trouble shooting, repair and replacement of all kits or parts and spare parts and to render such other support services, as may be necessary for satisfactory functioning of the EQUIPMENT. No charges, fees, accommodation, boarding etc. shall be paid or provided by BGL to the service engineer or his assistants, if any.

19.0 CERTIFICATION AND AUTHORISATION

- 19.1 The vendor shall undertake that all the components/ parts/ assembly/ software shall be original new components/ parts/ assembly/ software from the respective OEMs of the products and that no refurbished/ duplicate/ second hand components/ parts/ assembly/ software are being used or shall be used.

20.0 FORCE MAJEURE

- 20.1 Notwithstanding the provisions mention in the document, the supplier shall not be liable for imposition of any such sanction so long the delay and/or failure of the supplier in fulfilling its obligations under the contract is the result of an event of Force Majeure.
- 20.2 For purposes of this clause, Force Majeure means an event beyond the control of the supplier and not involving the supplier's fault or negligence and which is not foreseeable. Such events may include, but are not restricted to, acts of the purchaser either in its sovereign or contractual capacity, wars or revolutions, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts, and freight embargoes.

- 20.3 If a Force Majeure situation arises, the supplier shall promptly notify the purchaser in writing of such conditions and the cause thereof within twenty-one days of occurrence of such event. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
- 20.4 If the performance in whole or in part or any obligation under this contract is prevented or delayed by any reason of Force Majeure for a period exceeding sixty days, either party may at its option terminate the contract without any financial repercussion on either side.
- 20.5 In case due to a Force Majeure event the purchaser is unable to fulfil its contractual commitment and responsibility, the purchaser will notify the supplier accordingly and subsequent actions taken on similar lines described in above sub-paragraphs.

21.0 Delivery and Installation & Service Location & Address of site (Consignee Address)

a) BHAGYANAGAR GAS LIMITED (HEAD OFFICE)

2ND FLOOR, APIDC BUILDING,
PARISRAMABHAVAN, BASHEERBAGH.
HYDERABAD – 500 004,
TEL: 040-66565083

b) BHAGYANAGAR GAS LIMITED (QUTUBULLAPUR-PROJECT OFFICE)

1ST FLOOR, G.M. HEIGHTS, PLOT NO. 2-P, SURVEY NO. 236,
ABOVE RATNADEEP SUPERMARKET,
SUCHITRA TO QUTUBULLAPUR ROAD,
JAYARAMNAGAR, HYDERABAD-500055

c) BHAGYANAGAR GAS LIMITED (SHAMIRPET-MOTHER STATION)

SURVEY NO. 1266, OPP.
NALSAR UNIVERSITY, SHAMIRPET (V),
RANGA REDDY (DIST.)

d) BHAGYANAGAR GAS LIMITED – (VIJAYAWADA PROJECT OFFICE)

D.NO:59A -8/8-6B/1, 2 ND FLOOR,
COFFEE DAY BUILDING, GURUNANAKNAGAR,
MAIN ROAD, VIJAYAWADA-520008,
ANDHRA PRADESH

e) BHAGYANAGAR GAS LIMITED – (VIJAYAWADA MOTHER STATION)

RS NO. 70, GOLLAPUDI ROAD,
NR. YVR ESTATE, VIDHYADHARAPURAM
OPP. JAKKAPUDI COLONY, VIJAYAWADA-520012,
ANDHRA PRADESH, TEL-0866-6515986.

f) BHAGYANAGAR GAS LIMITED – (KAKINADA PROJECT OFFICE)

67-1-2, BLOCK NO.67,
LAL BAHADUR NAGAR,
5 BUILDING CENTRE ,
NAGAMALLI THOTA JUNCTION.
KAKINADA -533003, ANDHRA PRADESH

g) BHAGYANAGAR GAS LIMITED – (KAKINADA MOTHER STATION)

H.NO. 67-1-2, 5 BUILDING CENTER,
L.B.NAGAR, OPP. PYDAVARI STREET,
KAKINADA - 533004

22.0 PACKING, MARKING AND SHIPMENT

The Seller, wherever applicable shall after proper painting, pack and crate all goods for sea/ air/ road/ rail transportation in a manner suitable to tropical humid climatic region in accordance with the internationally accepted practices and in such a manner so as to protect it from damage and deterioration, in transit by sea or air or road or rail and during storage at the storehouse. The Seller shall be held responsible for all damages due to improper packing. The Seller shall ensure sizing or packing of all oversized consignments in such a way that availability of carrier and/or road/rail route is properly taken into consideration.

Seller shall comply with the Packing, Marking and Shipping Instructions and Special Packaging Requirement of this Bidding Document.

The vendor shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperature, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

The packing, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the BGL.

22.1.1 INDEPENDENT SELLER

It is expressly understood and agreed that Seller is an independent party and that neither the Seller/ its personnel are servants, agents or employees of Purchaser nor the Seller has any kind of interest in other sellers.

23.0 LIEN

Seller shall ensure that the Scope of Supply supplied under the Agreement shall be free from any claims of title/ liens from any third party. In the event of such claims by any party, Seller shall at his own cost defend, indemnify and hold harmless Purchaser or its authorised representative from such disputes of title/ liens, costs, consequences etc.

24.0 LIMITATION OF LIABILITY

Notwithstanding anything contrary contained herein, the aggregate total liability of Supplier under the Contract or otherwise shall be limited to 100% of contract value. However, neither party shall be liable to the other party for any indirect and consequential damages, loss of profits or loss of production.

25.0 GOVERNINGLAW

Laws of India will govern the Agreement and Hyderabad courts will have exclusive jurisdiction on all matters related to Agreement

26.0 OWNER'S RIGHTS AND REMEDIES

Without prejudice to Owner's right and remedies under Agreement, if SUPPLIER fails to commence delivery as per agreed schedule and/ or in reasonable opinion of the OWNER, CONTRACTOR is not in a position to make up the delay to meet the intended purpose, the OWNER may terminate the AGREEMENT in full or part at SUPPLIER's default and may get supplies from other sources at SUPPLIER's risk and cost.

27.0 Clause no. 16.0 of GCC shall be appended with the following:

Bidder shall arrange Transit Insurance and the cost of which shall be borne by bidder. Quoted price shall be inclusive of the same.

28.0 Clause no. 30.4 of GCC shall be appended with the following:

SETTLEMENT OF COMMERCIAL DISPUTES BETWEEN PUBLIC SECTOR ENTERPRISE(S) INTER-SE AND PUBLIC SECTOR ENTERPRISE(S) AND GOVERNMENT DEPARTMENT(S) THROUGH PERMANENT MACHINERY OF ARBITRATION (PMA) IN THE DEPARTMENT OF PUBLIC ENTERPRISES

In the event of any dispute or difference relating to the interpretation and application of the provisions of the contracts, such dispute or difference shall be referred by either party for Arbitration to the sole Arbitrator in the Department of Public Enterprises to be nominated by the Secretary to the Government of India in-charge of the Department of Public Enterprises. The Arbitration and Conciliation Act, 1996 shall not be applicable to arbitrator under this clause. The award of the Arbitrator shall be binding upon the parties to the dispute, provided, however, any party aggrieved by such award may make a further reference for setting aside or revision of the award to the Law Secretary, Department of Legal Affairs, Ministry of Law & Justice, Government of India. Upon such reference the dispute shall be decided by the Law Secretary or the Special Secretary / Additional Secretary. When so authorized by the Law Secretary, whose decision shall bind the Parties finally and conclusively. The parties to the dispute will share equally the cost of arbitration as intimated by the Arbitrator.

29.0 FAILURE & TERMINATION CLAUSE

Time and date of delivery shall be the essence of the contract. If the vendor/contractor fails to deliver the entire quantity of materials ordered/ complete the work or a part thereof within the contractual delivery/ completion period agreed to for such part or total quantity as per the delivery / time schedule or at any time repudiates the contract

before the expiry of such period, BGL may without prejudice to any other right or remedy available to it recover damages for breach of the contract in any manner stipulated hereunder:-

The vendor should indicate in detail fail-safe procedure(s) for the following:

1. Power failure
 2. Voltage variation
 3. Frequency variation
 4. Temperature and humidity variations.
- (a) Recover from the vendor/ contractor an agreed amount towards Price Reduction Schedule and not by way of penalty a sum equivalent to ½% (half percent) of the contract price of the whole unit per week for such delay or part thereof (this is a genuine pre-estimate of damages duly agreed by the parties) which the vendor/ contractor has failed to deliver within the period fixed for delivery in the schedule, where delivery thereof is accepted after expiry of the aforesaid period.
- It may be noted that such recovery of PRS may be up to 5% of the contract price / of the total quantity of items of materials / equipment which the contractor has failed to deliver within the period fixed for delivery; or
- (b) Purchase or authorise the purchase elsewhere on the account and at the risk of the contractor, of the materials not so delivered or others of a similar description, by serving prior notice to the contractor / supplier without cancelling the contract in respect of the instalment not yet due for delivery;
- or
- (c) Cancel the contract or a portion thereof by serving prior notice to the contractor and if so desired, purchase or authorise the purchase of the materials not so delivered or others of a similar description (where such materials exactly complying with particulars are not, in the opinion of the purchaser, which shall be final, readily procurable) at the risk and cost of the contractor. If the contractor had defaulted in the performance of the original contract, the purchaser shall have the right to ignore his tender for risk purchases even through the lowest. Where the contract is terminated at the risk and cost of the firm under the provisions of this clause, it shall be solely upto the purchaser to exercise his discretion to collect or not, the security deposit from the firm, on whom the contract is placed, at the risk and expense of the defaulting firm.
- Where action is taken under sub-clause (b) or sub-clause(c) above, the contractor shall be liable for any loss which the purchaser may sustain on that account, provided the purchase or if there is an agreement to purchase, such agreement is made, in case of failure to deliver the materials within six months from the date of such failure and in case repudiation of the contract within six months from the date of cancellation of contract. The contractor shall not be entitled to any gain on such purchase and the manner and method of such purchase shall be at the entire discretion of the purchaser. It shall be necessary for the purchaser to give a notice of such purchase on the contractor.
- (e) It may further be noted that clause (a) above provides for recovery of PRS on the cost of contract price of delayed supplies (whole unit) at the rate of ½% (half per

cent) of the contract price of the whole unit per week for such delay or part thereof upto a ceiling of 5% of the contract price of delayed supplies thus accrued will be recovered by the paying authorities of the purchaser specified in the supply order, from the bill for payment of the cost of the material submitted by the vendor/ contractor in accordance with terms of supply order, or otherwise.

- (f) Notwithstanding anything stated above equipment and materials will be deemed to have been delivered only when all its components, parts are also delivered. If certain components are not delivered in time the equipment and material will be considered as delayed until such time all the missing parts are also delivered.

30.0 User license and patent rights

1. The Vendor shall provide licenses for all software products, whether developed by it or acquired from others. In the event of any claim asserted by a third party for software piracy, the vendor shall act expeditiously to extinguish such claim. If the vendor fails to comply and the Bhagyanagar Gas Ltd (BGL) is required to pay compensation to a third party resulting from such software piracy, the vendor shall be responsible for compensation including all expenses, court costs and lawyer fees. The BGL will give notice to the vendor of such claim, if it is made, without delay.
2. The Vendor shall indemnify the purchases against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the goods, software package or any part thereof.

31.0 Delays in the supplier's performance:

1. Delivery of the Goods and performance of the services shall be made by the Vendor in accordance with the time schedule specified by the BGL in the specifications.
2. If at any time during performance of the Contract, the Vendor or its subcontractor(s) should encounter conditions impending timely delivery of the goods and performance of services, the Vendor shall promptly notify the BGL in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the vendor's notice, BGL shall evaluate the situation and may at its discretion extend the Vendor's time for performance, with or without liquidated damages.
3. A delay by the Vendor in the performance of its delivery obligations shall render the vendor liable to the imposition of appropriate liquidated damages, unless an extension of time is agreed upon by BGL without liquidated damages.

32.0 Notices

1. Any notice given by one party to the other pursuant to this contract shall be sent to the other party in writing or by telex, email, cable or facsimile and confirmed in writing to the other party's address.
2. A notice shall be effective when delivered or tendered to other party whichever is earlier.

33.0 Licensing considerations

The software mentioned in the Schedules of Requirement will be used throughout Telangana or user's sites even outside Telangana.

34.0 OTHERS:

- 34.1 The vendor shall warrant that the repair and maintenance service/ products offered for sale do not violate or infringe upon any patent, copyright, trade secret or other property right of

any other person or other entity. The vendor shall indemnify BGL from any claim, directly or indirectly resulting from or arising out of any breach or claimed breach of this warranty.

- 34.2 The vendor shall further explicitly absolve BGL of any responsibility/liability for use of systems/software delivered along with the equipment and of all cases of possible litigation / claims directly or indirectly arising out of any breach/ claimed breach of patent/ copyright / license/ trade secret or other entity of the equipment sourced either from third parties or from themselves.
- 34.3 The vendor shall, on request from BGL, furnish detailed information on training courses, which can be arranged by the vendor for the computer, for the computer hardware maintenance personnel. In the event of BGL electing to maintain the computer hardware by its own personnel or those of the third party nominated by BGL, the vendor shall, on a notice of 30 (Thirty) days to arrange to impart comprehensive training in order to equip such personnel with full capability for satisfactory maintenance of the computer hardware. The vendor shall also supply necessary engineering manuals, test equipments etc., as required for maintenance. The cost of such training and supplies shall be mutually negotiated.
- 34.4 Updates / Upgrades of systems software (Operating Systems, drivers) etc. be made available to BGL by the vendor at no additional cost.
- 34.5 The vendor and their employees shall strictly undertake not to communicate or allow to be communicated, to any person or divulge in any way any information relating to the ideas, concepts, know-how, technique, data, facts, figures and all information whatsoever concerning, or relating to BGL and its affairs to which said employees have access in the course of the performance of their obligations to BGL.
- 34.6 Within the period of warranty/ maintenance cover, BGL shall have the right to: -
- 34.7 Shift the EQUIPMENT to an alternate site of its choice, if required.
- 34.8 Disconnect/ connect/ substitute computer systems and/ or peripherals, acquired from another vendor also.
- 34.9 Install electronic components such as circuit cards etc., to enhance the System's performance.
- 34.10 The computer systems, peripherals, electronic components, circuit cards etc., referred to above may be obtained by BGL from the vendor after advance consultation with the representative of the vendor, who would not unreasonably withhold consent in these matters. BGL shall bear the charges for such shifting and reinstallation and vendor should provide necessary assistance to BGL for the smooth reinstallation process. The conditions contained herein would continue to be binding on the vendor after such shifting and reinstallation.
- 34.11 All disputes and differences of any kind whatsoever arising out of or in connection with this work order shall be referred to arbitration. The arbitrator may be appointed by both the parties or in case of disagreement; each party may appoint an arbitrator and the decision of the arbitrator(s) shall be final. Such arbitration shall be governed by the provisions of the Indian Arbitration Act.



Bhagyanagar Gas Ltd.
Limited

**Hiring of Laptops, Desktops, Printers, TV's and Mobiles on
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SECTION – 09
TIME SCHEDULE

TIME SCHEDULE

1.0 TIME SCHEDULE

Quantities mentioned are indicative, it may vary based on the actual requirement supply may be in staggered or phased manner.

The time schedule for completion of the supply and installation of the equipment is mentioned Below.

- 1.1 Maximum **30 days** from the date of intimation by BGL for Items Group 1 (a) to Group 1(d).
- 1.2 Maximum **30 days** from the date of intimation by BGL for Items Group 2 (a) to Group 2(c).
- 1.3 Maximum **15 days** from the date of intimation by BGL for Items Group 3 (a).
- 1.4 Maximum **15 days** from the date of intimation by BGL for Items Group 4 (a) to Group 4 (c).

(Refer 2.0 SERVICE REQUISITION for Item Details)

Time for completion of Supply is the important activity of the Contract and shall be firm and binding.

2.0 SERVICE REQUISITION:

Location Wise Service Requisition						
GROUP	S.No	SOR ITEMS	HYDERABAD	VIJAYAWADA	KAKINADA	TOTAL
GROUP 1	GROUP 1 (a)	LAPTOPS (i7) Set	8	1	1	10
	GROUP 1 (b)	LAPTOPS (i5) Set	8	3	3	14
	GROUP 1 (c)	DESKTOPS (i7) Set	3	1	3	7
	GROUP 1 (d)	DESKTOPS (i5) Set	3	4	5	12
GROUP 2	GROUP 2 (a)	Multifunctional Ink Tank Printer Colour	5	0	0	5
	GROUP 2 (b)	Multifunctional Laser Printer Black & White	0	0	2	2
	GROUP 2 (c)	Multifunctional Network Printer – A3 Colour	1	0	0	1
GROUP 3	GROUP 3 (a)	TELEVISIONS	2	0	0	2
GROUP 4	GROUP 4 (a)	SAMSUNG M32 5G MOBILES	31	7	3	41
	GROUP 4 (b)	IPHONES	2	0	0	2
	GROUP 4 (c)	ONEPLUS 9R 5G MOBILES	13	1	2	16
Total Number of Items Quantity						112



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NOTE :

- Bidder Should have Office / Service Agencies / Service Agent in Hyderabad/Secunderabad , Vijayawada and Kakinada Location. Service need to be provide in Vijayawada and Kakinada with stipulated time after logging the complaint trough any mode like Mail, Phone, SMS, WhatsApp etc,...
- Item wise Quantity may vary as per the actual requirement.
- If BGL required any additional items mentioned in SOR/Service Requisition, The Bidder should supply the same with in the contract period on same rate terms and conditions.
- BGL reserves the right to change the delivery / installation locations within the Three cities at the time of Dispatch depends upon Business Requirement



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SECTION 10

SCHEDULE OF RATES (SOR)



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REFER E-TENDER NO.: BGL/535/2021-22 IN E-
TENDERING WEBSITE /PORTAL -
(<https://petroleum.euniwizarde.com/>))
FOR SCHEDULE OF RATES



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Bhagyanagar Gas Limited SCHEDULE OF RATES (SOR)

Financial Bid / Priced Bid

Bid Document ref: BGL/535/2021-22, dtd. 04.02.2022

Item: Tender for Hiring of Laptops, Desktops, Printers, TV's and Mobiles on Rental Basis for BGL Locations

Name of the Vendor

Group: 1: -- Hiring of LAPTOPS & DESKTOPS

S.No	Item Description	HSN / SAC Code	Location / CITY	Qty	No of Months	Monthly Rental Unit Price Including Packing & Forwarding	GST (CGSTSGST /IGST)		Unit FOT-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Unit FOT-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in words)	Unit Total-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Unit Total-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in words)
				No's			No's	%	Amount (Inr)	Amount (Inr)		Amount (Inr)
1	2	3	4	5	6	7	8	9	10	11	12	13

Sign & Seal of Bidder

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**Hiring of Laptops, Desktops, Printers, TV's and Mobiles on
Rental Basis for BGL Locations**
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1	Hiring of i7Laptop Sets											
1.1	Configuration of i7 Laptop Set: Supply of i7 Laptops as per the Business Model / Make as per Minimum configuration mentioned in Technical Specifications: 1. Minimum Configuration of GROUP 1 (a) (Laptop i7) on Monthly rental basis . Scope of supply/ Services also includes regular maintenance, Replacements & Servicing of faulty parts and Software's.		HYDERABAD	8	36						-	
			VIJAYAWADA	1	36						-	
			KAKINADA	1	36						-	
2	Hiring of i5 Laptop Sets										-	



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2.1	Supply of i5 Laptops as per the Business Model / Make as per Minimum configuration mentioned in Technical Specifications: 2. Minimum Configuration of GROUP 1 (b) (Laptop i5) on Monthly rental basis . Scope of supply / Services also includes regular maintenance, Replacements & Servicing of faulty parts and Software's.		HYDERABAD	8	36						-	
			VIJAYAWADA	3	36						-	
			KAKINADA	3	36						-	
3	Hiring of i7 Desktop Sets										-	
3.1	Supply of i7 Desktops as per the Business Model /		HYDERABAD	3	36						-	



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	Make as per Minimum configuration mentioned in Technical Specifications: 3. Minimum Configuration of GROUP 1 (c) (Desktop i7) on Monthly rental basis. Scope of supply / Services also includes regular maintenance, Replacements & Servicing of faulty parts and Software's.		VIJAYAWADA	1	36						-	
			KAKINADA	3	36						-	
4	Hiring of i5 Desktop Sets										-	
4.1	Supply of i5 Desktops as per the Business Model /		HYDERABAD	3	36						-	



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<p>Make as per Minimum configuration mentioned in Technical Specifications: 4. Minimum Configuration of GROUP 1 (d) (Desktop i5) on Monthly rental basis. Scope of supply / Services also includes regular maintenance, Replacements & Servicing of faulty parts and Software's.</p>		VIJAYAWADA	4	36						-	
		KAKINADA	5	36						-	
	<p>Grand TOTAL FOT-delivered at site, price per unit including Packing & forwarding, Installation, Transit insurance, freight, unloading, stacking, GST & any other levy (Rs):</p>										



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SCHEDULE OF RATES (SOR)

Financial Bid / Priced Bid

Bid Document ref: BGL/535/2021-22, dtd. 04.02.2022

Item: Tender for Hiring of Laptops, Desktops, Printers, TV's and Mobiles on Rental Basis for BGL Locations

Vendor Name:

GROUP-2: Hiring of MULTIFUNCTIONAL NETWORK PRINTERS

S.No	Item Description	HS N / SA C Cod e	Location / CITY	Qt y	No of Mont hs	Monthl y Rental Unit Price Including Packing & Forwardi ng	GST (CGSTSGS T /IGST)	Unit FOT- delivered at site , price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Unit FOT at site rental amoun t, price per unit including Packing & forwardin g, Transit insurance , freight, unloadin g, stacking, GST & any other	Unit Total- delivered at siterental amount, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Unit Total- deliver ed at site rental amount , price per unit including Packing & forwardin g, Transit insurance, freight, unloading, stacking, GST & any other
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										levy (INR in words)		levy (INR in words)
				No s	No's	Amount (INR)	%	Amount (INR)	Amount (INR)	Amount (INR)	Amount (INR)	Amount (INR)
1	2	3		5	6	7	8	9 = 8 X 7	10 = 9+7	11	12 = 10 X 5 X 6	13
5	Hiring of Printers											
5.1	Supply of Printers as per the Business Model / Make as per Minimum configuration mentioned in Technical Specification s: 5.1 Minimum Configuratio n of GROUP 2 (a)		HYDERAB AD	5	36			-	-		-	



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(Multifunctional Ink Tank Color Printers) on Monthly rental basis. Scope of supply/service also includes regular maintenance, Replacements & Servicing of faulty parts and Refilling.											
Minimum No of Free A4 Black & White Pages - 500 per Month							-	-		-	
Minimum No of Free A4 Colour Pages - 150 per Month							-	-		-	



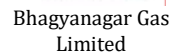
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5.1.1	Additional charges per page after the consumption of quantities as per SOR sl. No 5.1 for A4 Colour paper per Page			1	36			-	-		-	
5.1.2	Additional charges per page after the consumption of quantities as per SOR sl. No 5.1 for A4 Black & White paper per Page			1	36			-	-		-	



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5.2	Supply of Printers as per the Business Model / Make as per Minimum configuration mentioned in Technical Specifications: 5.2 Minimum Configuration of GROUP 2 (b) (Multifunctional Laser Black & White Printers) on Monthly rental basis. Scope of supply/services also includes regular		KAKINADA	2	36			-	-		-	
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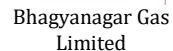
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	maintenance, Replacement s & Servicing of faulty parts and Refilling. Minimum No of Free Pages - 1000 per Month											
5.2.1	Additional charges per page after the consumption of quantities as per SOR sl. No 5.2 for A4 Black & White paper per Page			1	36			-	-		-	



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5.3	Supply of Printers as per the Business Model / Make as per Minimum configuration mentioned in Technical Specifications: 5.3 Minimum Configuration of GROUP 2 (c) (Multifunctional A3 Color Printers) on Monthly rental basis. Scope of supply/services also includes regular maintenance, Replacement		HYDERABAD	1	36			-	-		-	
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sl. No 5.3 for A4 Colour paper per Page											
Grand TOTAL FOT-delivered at site, price per unit including Packing & forwarding, Installation, Transit insurance, freight, unloading, stacking, GST & any other levy (Rs):										-	

Note : SOR QUANTITIES (Charges for additional copies) for item Nos: 5.1.1, 5.1.2, 5.2.1 & 5.3.1 are mentioned for evaluation purpose and will be paid on actual quantities of consumption during execution of services.



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**Bhagyanagar Gas Limited
SCHEDULE OF RATES (SOR)**

Financial Bid / Priced Bid

Bid Document ref: BGL/535/2021-22, dtd. 04.02.2022

Item: Tender for Hiring of Laptops, Desktops, Printers, TV's and Mobiles on Rental Basis for BGL Locations

Vendor Name:

GROUP-3: Hiring of LED SMART TELEVISIONS

S.No	Item Description	HSN / SAC Code	Location / CITY	Qty	No of Months	Monthly Rental Unit Price Including Packing & Forwarding	GST (CGSTSGS T /IGST)		Unit FOT-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Unit FOT-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in words)	Total amount - delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Total amount Total-delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in words)
				Nos	No's	Amount (INR)	%	Amount (INR)	Amount (INR)	Amount (INR)	Amount (INR)	Amount (INR)
1	2	3	4	5	6	7	8	9=8 X7	10 =9+7	11	12 =10 X 5 X 6	13

Sign & Seal of Bidder

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	Hiring of Sony KD-75x80J television sets:										
6.1	Sony KD-75x80J: Supply of Televisions as per Minimum Specifications mentioned in Technical Specifications: 6. Minimum Configuration of GROUP 3 (a) (Television) on Monthly rental basis. Scope of supply /Service also includes regular maintenance, Replacements & Servicing of faulty parts and Software upgrades.		HYDERABAD	2	36						

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SCHEDULE OF RATES (SOR)
Financial Bid / Priced Bid

Bid Document ref: BGL/535/2021-22, dtd. 04.02.2022

Item: Tender for Hiring of Laptops, Desktops, Printers, TV's and Mobiles on Rental Basis for BGL Locations

Vendor Name:

GROUP-4: Hiring of SMART PHONE / MOBILES

S.No	Item Description	HSN / SAC Code	Location / CITY	Qty	No of Months	Monthly Rental Unit Price Including Packing & Forwarding	GST (CGSTSGST /IGST)		Unit FOT- delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Unit FOT- delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in words)	Total amount - delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in figures)	Total amount Total- delivered at site, price per unit including Packing & forwarding, Transit insurance, freight, unloading, stacking, GST & any other levy (INR in words)
				Nos	No's	Amount (INR)	%	Amount (INR)	Amount (INR)	Amount (INR)	Amount (INR)	Amount (INR)
1	2	3	4	5	6	7	8	$9 = 8 \times 7$	$10 = 9 + 7$	11	$12 = 10 \times 5 \times 6$	13



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7	Hiring of SAMSUNG M32 5G Mobiles (6GB, 128GB)											
7.1	Supply of SAMSUNG M32 5G Mobiles as per Minimum Specifications mentioned in Technical Specifications: 7. Minimum Configuration of GROUP 4 (a) (Mobiles) on Monthly rental basis . Scope of supply/services also includes regular maintenance, Replacements & Servicing of faulty parts.		HYDERABAD	31	36						-	
			VIJAYAWADA	7	36						-	
			KAKINADA	3	36						-	
8	Hiring of I Phone sets:										-	



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8.1	Supply of iPhone as per Minimum Specifications mentioned in Technical Specifications: 8. Minimum Configuration of GROUP 4 (b) (Apple Mobiles) on Monthly rental basis. Scope of supply/services also includes regular maintenance, Replacements & Servicing of faulty parts.		HYDERABAD	2	36			0	0		-	
9	Hiring of One plus 9R 5G											
9.1	ONEPLUS 9R 5G (8GB, 128GB) :Supply of OnePlus 9R 5G as per Minimum		HYDERABAD	13	36							
			VIJAYAWADA	1	36							



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Specifications mentioned in Technical Specifications: 9. Minimum Configuration of GROUP 4 (c) (OnePlus Mobiles) on Monthly rental basis. Scope of supply/services also includes regular maintenance, Replacements & Servicing of faulty parts.											
		KAKINADA	2	36							
Grand TOTAL FOT-delivered at site, price per unit including Packing & forwarding, Installation, Transit insurance, freight, unloading, stacking, GST & any other levy (Rs)											