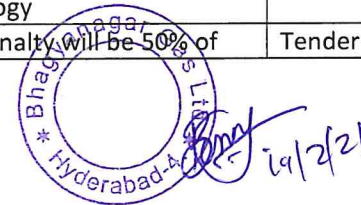


Ref. TenderNo. BGL/515/2020-21, Dated: 06.02.2021

Sub: Tender for Hiring of Comprehensive Annual Maintenance Contract (AMC) Services for 12 nos. of Compac make Car / Auto Dispensers of BGL at Hyderabad, Vijayawada and Kakinada.

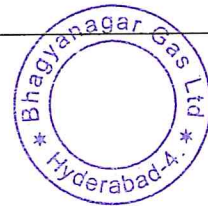
REPLIES TO PRE-BID QUERIES

Sr. no	Description	Vol	Page no	Clause/ Para/ section	Deletions /Modifications	Bidder Queries	Clarifications
1	Bid Security Details	I	2		Bid Security Details	Vendor being a MSME unit will submit udyog aadhar in lieu of Bid security.	Refer Clause 39.1 (ii) and 39.3 of Vol – I of II, Section 3- Instructions to Bidders.(Page 39 and 40)
2	Spares & Consumables	II	11	3.1	All Spares and Consumables like o-rings, fill probes, adaptors, hex nipples etc. will be in Contractor scope during the AMC period.	Consumable will not be in Vendor scope as the usage is dependent on station practices which are not in Vendors's Control.	Tender condition prevails
3	Special Services	II	11	3.2 (V)	Contractor shall provide all necessary lifting equipment.	Not in scope of AMC contract	Tender condition prevails
4		II	12	3.2 (ix)	Contractor shall provide First Aid box at site	Not in scope of AMC contract	Tender condition prevails
5		II	12	3.2 (X)	Contractor shall provide painting of accessories and equipment's (if any) annually / as and when required	Not in scope of AMC contract	Tender condition prevails
6		II	12	3.2 (Xi)	Contractor shall supply electrical system / panel which are damaged in case of power failure or power surge	Any part damages due to power fluctuation/surge/spike would not be covered under AMC contract.	Tender condition prevails
7		II	12	3.2 (Xii)	Contractor has to maintain the dispenser variation in metering quantities below + or - 1%	Variation will be maintained within +/- 1.5% in line with provisions of Legal Metrology	Tender condition prevails
8	Compensation for non-	II	7	8	In any case the maximum	Maximum penalty will be 50% of	Tender condition prevails



 BGL, Hyderabad
 19/2/21

Sr. no	Description	Vol	Page no	Clause/ Para/ section	Deletions /Modifications	Bidder Queries	Clarifications
	fulfillment of obligation under Annual Maintenance Contract (AMC)				penalty would be applicable 70% on monthly net invoicing of each Dispenser	net invoicing of each dispenser.	
9	SECTION 9 SPECIAL CONDITIONS OF CONTRACT	II	17	7.1	Extension of Contract Period	Contract will be valid only for 24 months from PO with no extension.	Tender condition prevails
10	Additional Conditions of Vendor :					1. Any type of accidental damage or mishandling damage would not be covered under AMC contract.	Bidder has to quote considering all the possibilities.
						2. Breakaway, vent tube broken and hose pulling issue would be covered under mishandling case.	Bidder has to quote considering all the possibilities.
						3. Preventive maintenance will be done quarterly.	All routine and periodic checks / inspections required to be done as per OEM recommendation shall be done by the Contractor.
						4. Hose pipes/ ngv/ nzs to be change at the time of complaint only	Tender condition prevails
						5. Transportation of dispensers would not be in our scope.	Tender condition prevails
						6. W&m stamping would not be in our scope.	Contractor has to maintain the dispenser variation in metering quantities below + or - 1%,However Stamping fee towards W&M Shall be born by M/s BGL.



[Handwritten Signature]
19/12/21